



The Invisible Service Technician Monitoring System

Statement of Limited Warranty

Invisible Service Technicians, LLC (IST) manufactures its products from parts and components that are new or equivalent to new in accordance with industry standard practices. Subject to the conditions, exclusions and limitations set forth herein, *IST* warrants to the original purchaser that the products it manufactures (*IST* Products) will be free from defects in materials and workmanship. The warranty term is five years beginning on the date of monitoring service activation as described in the following paragraph.

If the *IST* monitor fails due to a defect in material or workmanship within the 5 years from the date of service activation, a replacement part will be provided free of charge except for the freight costs, which are the owner's responsibility. *All sensors are warranted for one year.* *IST* will not replace parts purchased in the field from other than an *IST* distributor. Replacement parts are warranted only for the balance of the original warranty period and must be ordered directly from *IST*. Within the first 5 years, an additional 5 year parts warranty may be purchased, contact your contractor for pricing.

Complete customer satisfaction is our goal. If your *IST* system should ever require service, your professional *IST* certified contractor is standing by with heating and cooling system expertise. You can find your local *IST* Representative by calling (866) 763-5500.

Limited Warranty Conditions and Exclusions

- 1) The *IST* Product must be installed and serviced by a dealer or contractor licensed at the time of installations.
- 2) The *IST* Product must be installed in accordance with *IST*'s installation instructions and in compliance with local codes and ordinances.
- 3) The *IST* Product and/or replacement parts must be operated in accordance with *IST* operating instructions provided with each unit. The *IST* Product must not be misused or damaged by anyone.
- 4) This limited warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, problems caused by faulty installation, use of parts and component not supplied or approved by *IST*, adverse weather, acts of God, and all other causes external to the components and workmanship rendered by *IST*.
- 5) This limited warranty does not cover damage to property or injury to persons caused by or arising out of the actions or omissions of the dealer or contractor that installs the *IST* Product. As to any such damage or injury your recourse is against the dealer or contractor, not *IST*.

THIS LIMITED WARRANTY IS THE ONLY WARRANTY MADE BY *IST*. *IST* DISCLAIMS ALL OTHER EXPRESSED OR IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A SPECIFIED PURPOSE. OUR EXCLUSIVE REMEDIES SHALL BE REPAIR OR REPLACEMENT OF THE *IST* PRODUCT, AS SET FORTH ABOVE. *IST*'S TOTAL LIABILITY FOR ANY AND ALL LOSSES, WITHOUT LIMITATION, DEFECTS IN THE *IST* PRODUCT (WHETHER SUCH CASE BE BASED IN CONTRACT, PATENT INFRINGEMENT, NEGLIGENCE, STRICT LIABILITY, OTHER TORT OR OTHERWISE) SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE *IST* PRODUCT OR REMEDYING OF ANY INFRINGEMENT. IN NO EVENT SHALL *IST* BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES RESULTING FROM ANY CAUSE.

No action, regardless of form, arising out of transactions involving the *IST* Product, may be brought by the original purchaser or any other party more than six (6) months after the cause of action has occurred. Any modification of this limited warranty must be set forth in a written instrument signed by a duly authorized representative of *IST*. This limited warranty shall be construed, performed, and enforced under the internal substantive laws of the State of Ohio. Any dispute with respect to this limited warranty shall be litigated exclusively in the state and federal courts located in Hamilton County (Cincinnati), Ohio.

Manufacturer's Information

Invisible Service Technicians, LLC
502 TechneCenter Drive Suite, B
Milford, Ohio 45150
Ph: 513.248.0900
Fax: 513.248.2470